

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

August 28, 2022

## **BOIL WATER ADVISORY FOR THOSE ON MUNICIPAL WATER WITHIN THE ATTACHED MAP**

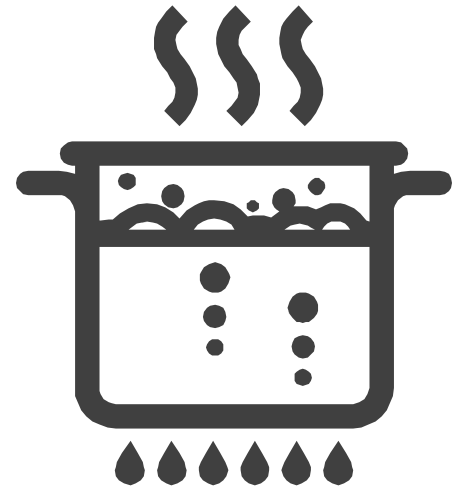
**CITY OF ANDOVER WATER MAY BE CONTAMINATED DUE TO LOSS OF PRESSURE.**

**BOIL YOUR WATER BEFORE DRINKING OR FOOD PREPARATION TO AVOID GETTING SICK.**

### **What should I do?**

Do not drink, brush teeth, or cook with tap water without boiling it first. Or use a safe alternative such as bottled water.

- Bring all water to a rolling boil for one (1) minute.
- Let water cool before drinking.
- Use boiled or bottled water for drinking, making ice, brushing teeth, and food preparation **until further notice**.
- Boiling kills bacteria and other organisms in water.



### **What happened?**

On the morning of August 28<sup>th</sup> 2022, we experienced a loss of pressure in our water system due to equipment failure. A loss of water pressure means that contamination could have entered our drinking water distribution system. There is an increased chance that the drinking water may contain bacteria that could make you sick. The affected area is shown on the attached map.

### **What are we doing?**

We are taking the following steps to correct the problem: running additional wells to maintain pressure. We will let you know when tests show the water is safe to drink and you no longer need to boil your water. We expect to resolve the problem within 24 hours of samples being submitted to the lab for bacteria results.

### **What may be the health effects?**

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

If you are concerned about your health or the health of a family member, contact your health care provider.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

### **For more information**

Please contact City Hall at 763-767-5103.

For more information: [Community Drinking Water Advisory Guidance](https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf) (<https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf>).

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