



1685 CROSSTOWN BOULEVARD N.W. • ANDOVER, MINNESOTA 55304 • (763) 755-5100
FAX (763) 755-8923 • WWW.ANDOVERMN.GOV

Dear New Resident:

Congratulations on your new home, and welcome to the City of Andover. Listed below, for your use and future reference, is some general information about the City of Andover.

Refuse/Recycling Service

Residents of the City must choose a refuse hauler from the enclosed list of licensed haulers. The rates and level of service will vary between haulers. The refuse hauler also sets the recycling schedule for your area and provides the container. Enclosed with your new resident packet is the Recyclopedia. Please use this for your recycling information.

Recycling Center

The recycling center is located at 1825 Crosstown Blvd NW, across from Sunshine Park and next to the outdoor ice rinks. The center will accept corrugated cardboard, plastic bags, glass bottles and jars, plastic bottles, scrap metal and used motor oil. Contact the Recycling Coordinator at City Hall at 763-767-5114 with any questions.

Dogs/Cats

All dogs older than six months must be licensed. To obtain a dog license, present a copy of the rabies vaccination receipt (from the veterinarian) along with the appropriate license fee to City Hall. For license fee information, please contact City Hall. Three dogs and three cats are allowed per household. No dogs/cats are allowed to run at large.

Utility Billing

All City services, including street lights, sewer and water, are handled by Opus 21. Questions regarding billing should be directed to 651-255-0973. Center Point Energy supplies the gas services. Questions regarding service can be directed to 612-372-4727. Connexus Energy handles electric. Questions regarding service can be directed to 763-323-2650. For local telephone service contact Century Link at 1-800-244-1111.

Property Taxes

Questions concerning property taxes should be directed to the Anoka County Assessor's office at 763-323-5400.

City Council Meetings

City Council meetings are held the 1st and 3rd Tuesdays of the month at 7:00 p.m. at Andover City Hall. After the meeting is convened at 7:00 p.m., the floor is open for citizen input. City Council meetings are open to the public. Council meetings are broadcast live on cable channel 16 and are replayed throughout the week.

Cable TV

Contact Comcast at 651-222-3333.

Once again, welcome to the City of Andover. If you have any questions, please contact City Hall at 763-755-5100.

Sincerely,

Julie Trude, Mayor
City of Andover

Andover City Council

ANDOVER CITY COUNCIL

MAYOR (two year term)

Julie Trude

13862 Holly Street NW

Andover, MN 55304

763-862-2499

Email: cm.trude@andovermn.gov

Term expires 1-5-17

COUNCILMEMBERS (4 year terms)

Mike Knight

4660 - 175th Avenue NW

Andover, MN 55304

763-421-9247

Email: cm.knight@andovermn.gov

Term expires 1-3-17

Sheri Bukkila

13517 Swallow St NW

Andover, MN 55304

763-757-4808

Email: cm.bukkila@andovermn.gov

Term expires 1-3-17

Valerie Holthus

17680 Arrowhead Street NW

Andover, MN 55304

H 763-753-3755

Email: cm.holthus@andovermn.gov

Term expires 1-1-19

Jim Goodrich

3358 174th St NW

Andover, MN 55304

H763-753-8648

Email: cm.goodrich@andovermn.gov

Term expires 1-1-19

CITY COUNCIL CALENDAR

City Council Meetings

First and Third Tuesday

7:00 p.m.

Council Chambers

Planning & Zoning

Commission Meetings

Second Tuesday

7:00 p.m.

Council Chambers

Park & Recreation

Commission Meetings

First and Third Thursday

7:00 p.m.

Council Chambers

City Hall Location

1685 Crosstown Blvd. NW

Northwest corner of

Hanson Blvd. and Crosstown Blvd.

Intersection

ELECTED OFFICIALS

COUNTY

Anoka County Sheriff

James Stuart
13301 Hanson Boulevard NW
Andover, MN 55304
763-323-5000

County Commissioner District #2

(Andover Precincts 5, 6, 7, & 8)

Julie Braastad
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763 –323-5700 (Government Center)

County Commissioner District #5

(Andover Precincts 3, 5, 6, 10)

Mike Gamache
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763-323-5700 (Government Center)

County Commissioner District #7

(Andover Precincts 1 & 2)

Scott Schulte
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763 –323-5700 (Government Center)

County Attorney

Tony Palumbo
2100-3rd Avenue
Anoka, MN 55304
763-323-5550
Rs-attorney@co.anoka.mn.us

Attorney General

Lori Swanson
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
651-296-3353
1-800-657-3787

STATE

Governor

Mark Dayton
75 Constitution Avenue
130 Capital Building
St. Paul, MN 55155
651-296-3391

Legislators

Minnesota Senate District 35

Senator Branden Petersen
100 Rev. Dr. Martin Luther King Jr. Blvd.
State Office Building, Room 127
St. Paul, MN 55155
651-296-3733
sen.branden.petersen@senate.mn.

Minnesota House District 35B

(Andover Precincts 1, 2, 4, 5, 6, 7, 8, 9, 10)
Representative Peggy Scott
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-296-4231
rep.peggy.scott@house.mn

Minnesota House District 31B

(Andover Precinct 6)
Representative Tom Hackbarth
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-297-2439
rep.tom.hackbarth@house.mn

NATIONAL

U.S. Senator Amy Klobuchar
302 Hart Senate Office Building
Washington, DC 20510
202-224-3244

U.S. Senator Al Franken
309 Hart Senate Office Building
Washington DC 20510
202-224-5641

U.S. House Congressional District #6

Minnesota State Representative Tom Emmer
503 Cannon House Office Building, Washington, DC 20515
Phone: (202) 225-2331. Fax: (202) 225-6475

Zoning Code Summary for Residential Properties

Andover's City Staff receive many calls concerning property standards and maintenance. The following summary of ordinances is intended to provide an overview of regulations for residential properties. For complete information on a topic of interest, please contact City Hall at (763) 755-5100.

Lawn Establishment

All residential lots with municipal sanitary sewer and/or water shall be sodded or seeded from the boulevard edge to a distance of thirty feet (30') behind the principal residence on the lot. The spreading of soil, and sodding or professional seeding of the front and side yard lawn, shall be completed before the issuance of the certificate of occupancy. Wetlands shall be exempt from the sodding and seeding requirements. (Chapter 9-10-3)

Lawn Maintenance

Grass and weeds must not exceed a height of 8 inches. (Chapter 4-4-3)

Snowmobiles and ATV's

Operation of ATV's or snowmobiles south of 161st Avenue NW is prohibited with the following exceptions:

- On Round Lake and Crooked Lake (when frozen)
- On private property with the permission of the land owner

North of 161st Avenue snowmobiles may be driven on:

- Private property (with owner's permission)
- Along the ditch or outside slope of county highways (within MN State Statutes)
- Along the rightmost portion of city streets (in direction of traffic and below 15 mph). (Chapter 6-4)

Home Occupations

Home occupations are regulated to prevent competition with business districts and to protect the health, safety, and general welfare of residential neighborhoods. Home occupations located in an accessory structure and/or requiring exterior storage require a special use permit and must be located on properties at least three (3) acres in size. Barber/Beauty shops, therapeutic massage, private dog kennels and similar uses also require a special use permit. (Chapter 12-10)

Maintenance

All structures, landscaping, and fences must be maintained so as not to be unsightly or present harmful health or safety conditions. (Chapter 12-7)

Storage

Materials and equipment must be stored indoors or completely screened from adjoining properties and public streets. Up to two (2) boats, trailers, or passenger vehicles less than twenty (20) feet in length are permissible if stored in a building or rear yard at least ten (10) feet away from the property line. (Chapter 12-14-3)

Refuse

All waste material, debris, refuse or garbage must be kept in an enclosed building or property contained in a closed container designed for such purposes. The owner of vacant land is responsible for keeping such land free of refuse and weeds. All residences must have weekly refuse collection. Yard waste may be composted in the rear yards of residential properties provided the compost pile does not exceed three (3) feet in height, is no larger than thirty-six (36) square feet and is at least ten (10) feet from the property line. (Chapter 12-14-4)

Parking

On-street parking is prohibited between November 1st and April 15th from 1 a.m. to 6 a.m. Commercial vehicles, equipment, and trucks in excess of 10,000 pounds may not be parked or stored in residential areas. Under no circumstances will semi-trailers be permitted to be stored in residential areas. The Zoning Code also prohibits parking on the front lawn or side yard. (Chapter 6-2)

Junk Vehicles

Vehicles stored or parked outside are required to be currently licensed and capable of motion under their own power. (Chapter 6-5)

Dogs & Cats

All dogs must be licensed by the City. To obtain a dog license, present a copy of the rabies vaccination receipt (from the veterinarian) along with the appropriate license fee at City Hall. Dogs and cats must not run at large and must be kept under restraint by leash, fence, or voice command. It is considered a nuisance for any animal to bite, attack, or endanger the safety of humans or domestic animals and/or damage public or private property. To prevent unnecessary disturbances in residential neighborhoods, no person may keep a dog that howls, yelps, or barks to the reasonable annoyance of another person. (Chapter 5-1)



Residential
City of Andover
Licensed Refuse/Recycle Haulers
June 1, 2015 - May 31, 2016

Ace Solid Waste, Inc.
6601 McKinley St. NW
Ramsey, MN 55303
763-427-3110

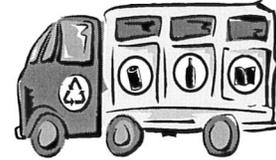
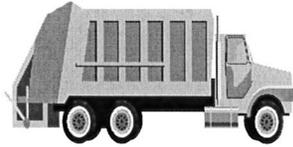
Lepage & Sons
23602 University Ave. NW
Bethel, MN 55005
763-757-7100

Randy's Sanitation, Inc.
4351 US Highway 12 SE
Delano, MN 55328
763-972-3335

Republic Services
8661 Rendova St. NE
Blaine, MN 55014
952-941-5174

Walters Recycling & Refuse Inc.
2830-101st Ave. NE
Blaine, MN 55449
763-780-8464

Waste Management of Minnesota
10050 Naples St. NE
Blaine, MN 55443
952-890-1100



Commercial
City of Andover
Licensed Refuse/Recycle Haulers
June 1, 2015 - May 31, 2016

Ace Solid Waste, Inc.
6601 McKinley St. NW
Ramsey, MN 55303
763-427-3110

Aspen Waste Systems, Inc.
2951 Weeks Avenue SE
Minneapolis, MN 55414
612-884-8000

Lepage & Sons
23602 University Ave. NW
Bethel, MN 55005
763-757-7100

Randy's Sanitation, Inc.
4351 US Highway 12 SE
Delano, MN 55328
763-972-3335

Republic Services
8661 Rendova St. NE
Blaine, MN 55014
952-941-5174

Walters Recycling & Refuse, Inc.
2830-101st Ave. NW
Blaine, MN 55449
763-780-8464

Waste Management of Minnesota
10050 Naples St. NE
Blaine, MN 55443
952-890-1100



ATHLETIC & SPORTING INFORMATION

ANDOVER, MINNESOTA



BASEBALL

Andover Baseball Association

www.andoverbaseball.org

Ages 6 - 18

Coon Rapids/Andover Little League Baseball and T-Ball

www.eteamz.com/crall

Ages 4 - 12

BASKETBALL

Andover Athletic Association

www.andoverathletic.org

School age children

Andover Boys Traveling Basketball

www.atbb.org

Boys 4th - 8th Grade

Andover Girl's Traveling Basketball

www.andovergirlsbasketball.org

Girls 4th - 9th Grade

Anoka, Ramsey, Andover Girls Basketball Assoc.

www.aragba.org

Girls 5th - 8th Grade

BOWLING

Andover Lanes (763) 754-8000 www.andoverlanes.com

Ham Lake Lanes (763) 434-6010 www.hamlakelanes.com

FOOTBALL

Andover Football Association (AFA)

Information www.andoverfootball.org

Grades K - 8th

GOLF

Bunker Hills Golf Course (763) 755-4141 www.bunkerhillsgolf.com

Ages 6 and up



Hidden Haven Golf Course (763) 434-6867 www.hiddenhavengolfcourse.com

Ages 5 and up

HOCKEY/ICE SKATING INSTRUCTION

Andover Huskies Youth Hockey Association www.ahyha.com

Ages 4-16

Learn To Skate - Ice Skating Lessons

Andover Community Center (763) 767-5100 www.andovermn.gov/acc

Ages 3 - Adult

St. Francis Youth Hockey Association www.sfyha.com

LACROSSE

Andover Area Youth Lacrosse www.andoverarealacrosse.com

SOCCER

Andover Community Center Youth Soccer League - Indoor (Fall and Winter Leagues)

Andover Community Center Field House

Ages 4-9

Information (763) 767-5100 www.andovermn.gov/acc

North Metro Soccer Association - Outdoor (763) 753-3050 www.northmetrosoccer.org

House League Ages 4-13 Traveling League Ages 8-18

YMCA - Andover - Outdoor

Ages 3 - 5 and 6 - 11

Information (763) 230-9622 or www.ymcatwincities.org

SOFTBALL

Andover Athletic Association www.andoverathletic.org

School age children

Girl's Fast Pitch (763) 323-8036

SCHOOL DISTRICTS-COMMUNITY EDUCATION

Anoka-Hennepin School District #11 Community Education Dept. www.anoka.k12.mn.us

Information (763) 506-1260-Children activities (763) 506-1267-Adult activities

St. Francis District #15 Community Education Dept. www.stfrancis.k12.mn.us

Information (763) 753-7030 or (763) 753-7041

TRACK AND FIELD

Andover Athletic Association www.andoverathletic.org

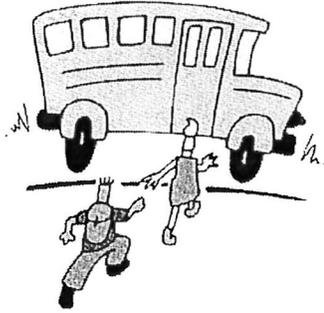
VOLLEYBALL

MN Premier Volleyball Club - Indoor at Community Center www.mnpremiervb.com

(218) 310-3690 or (763) 413-3075

r 08/14/14

Revisions to this list should be directed to accinfo@andovermn.gov



Andover Areas School Information

Anoka-Hennepin School District #11: 763-506-1000 Website: www.anoka.k12.mn.us
2727 N Ferry St
Anoka, MN 55303

Community Education Department District #11 www.DiscoverCommunityEd.com
Children's Activities (age 3-14) 763-506-1260
Adult Activities 763-506-1267

- Andover Elementary School, Andover – 763-506-1700
- Crooked Lake Elementary School, Andover – 763-506-2100
- Rum River Elementary School, Andover – 763-506-8200
- Oak View Middle School, Andover – 763-506-5600
- Andover High School, Andover – 763-506-8400

Bunker Hills Academy: 763-421-3530 K-9
3210 Bunker Lake Blvd NW
Andover, MN 55304

Legacy Christian Academy: 763-427-4595 PreK-12 Website: www.lcamn.org/
3037 Bunker Lake Blvd NW
Andover, MN 55304

St. Francis School District #15: 763-753-7040 Website: www.stfrancis.k12.mn.us
4115 Ambassador Blvd NW
St. Francis, MN 55070

Community Education Department District #15
763-753-7030 or 763-753-7041



Andover

FIRE DEPARTMENT

BURNING PERMIT RULES & REGULATIONS

For all fires that are not legal recreational fires, a burning permit is required. There is a \$20 charge for a burning permit. Permit fees are not refundable.

THIS PERMIT IS LIMITED TO THE FOLLOWING CONDITIONS:

1. Materials to be burned shall be limited to trimmings, branches, and brush of diseased trees of that which is incurred from clearing for construction. **NO STUMPS!**

The following are prohibited materials and **cannot** be burned:

- Tires, rubber or rubber products
- Chemically treated lumber
- Railroad ties, telephone poles
- Plastic pesticide or herbicide containers
- Chemicals of any kind
- Plastic liners in seed, feed, or pesticide bags
- Any plastic containers or other household waste
- Tar paper, shingles, or other asphalt materials
- Insulation
- Composition board or sheet rock
- Construction materials
- Wiring, insulation on wiring, or cable
- Hazardous waste (including household hazardous waste)
- Commercial or institutional structures
- Paint or paint filters
- Used motor oil or other petroleum-based liquids
- Vehicles, motors, or parts of vehicles or motors
- Furniture
- Other items or materials as determined by the Fire Chief to not be appropriate

2. The location of the burn shall not be within 200 feet of an occupied residence other than those located on the property on which the burning is conducted, or at the discretion of the Fire Chief or appointee.

3. WIND SPEEDS shall be below 10 M.P.H. while burning.

4. The person conducting the open burning must be present at the burn site from the commencement of the burning until the fire is completely extinguished and shall have a copy of the permit at the burning site at all times. Fire Extinguishing Equipment shall be available at burn site. A garden hose with constant water supply is recommended.

5. Prior notice shall be given to the local authority and to the local Department of Natural Resources of the time and location of any fire authorized by the permit.

6. The fire must not be allowed to smolder with no flames present.

7. Any fire allowed by this permit shall be extinguished within four (4) hours of a public announcement by the Minnesota Pollution Control Agency that an air pollution alert, warning, emergency or significant harm episode exists. SUCH BURNING SHALL CEASE until a similar public announcement terminating the alert, warning, emergency or significant harm episode is issued.

8. This permit is subject to revocation at the discretion of a DNR Forest Officer, the local fire authority or the permit issuer if:

- (a) A reasonable, practical method of disposal of the material is found;
- (b) A fire hazard exists or develops during the course of the burning; or
- (c) Any of the conditions of the permit are violated during the course of the burning.

ADDITIONAL RESTRICTIONS AND RULES

1. Permits will be issued for any 3 consecutive days of the week.

2. Burning allowed from 6:00 p.m. to 6:00 a.m.

3. Pile size no larger than 12 feet across.

4. No burning in any place where there are standing or growing native coniferous trees or in areas of the ground from which natural coniferous trees have been cut.

5. No burning in wetlands, or where there exists peat or peat roots.

RECREATIONAL FIRES are those which use wood or charcoal for the purpose of cooking food. These fires are limited to 3' x 2' size.

Recreational fires are allowed between 5:00 p.m. and 1:00 a.m. This time can be altered to fit special needs with permission. See regulations for recreational fires.



Andover

FIRE DEPARTMENT

Andover Fire Station 1
13875 Crosstown Boulevard NW Telephone: 763/755-9825
Andover, Minnesota 55304 Fax: 763/755-9583

RECREATIONAL FIRES

Recreational fires are allowed but subject to the following limitations:

Recreational fires will be allowed from 5:00 p.m. until 1:00 a.m. In addition to this time, residents are allowed to burn on Saturdays and Sundays, from noon to 1:00 a.m. Recreational fires are also allowed on the Fourth of July, Memorial Day and Labor Day, from noon to 1:00 a.m. Recreational fires will not be allowed for more than three consecutive days at the same property or location.

The fire is to be attended at all times by a responsible person who understands the rules for burning and who can also use the extinguishing equipment that must be present. An attendant shall supervise the burning material until the fire has been properly extinguished. Shovels, buckets of water, and a garden hose are considered proper equipment.

The fire can be no larger than 3 feet x 2 feet and flames no higher than 3 feet. Large bon fires are not permitted.

The fire must be constructed in a "fire ring" and/or pit at least 25 feet away from any structure.

The wind speed must be below 10 miles per hour.

Flammable liquids may not be used to start any recreational fire.

If a burning ban is in effect, all recreational fires are prohibited.

Only clean, dried wood (similar to what is burned in a living room fireplace) or charcoal is permitted to be burned. Absolutely no grass, leaves, or brush is allowed to be burned.

(See back side for additional information)

Recreational Fires (continued)

Page Two

The following are prohibited materials and **cannot** be burned:

1. Tires, rubber or rubber products
2. Chemically treated lumber
3. Railroad ties, telephone poles
4. Plastic pesticide or herbicide containers
5. Chemicals of any kind
6. Plastic liners in seed, feed, or pesticide bags
7. Any plastic containers or other household waste
8. Tar paper, shingles, or other asphalt materials
9. Insulation
10. Composition board or sheet rock
11. Construction materials
12. Wiring, insulation on wiring, or cable
13. Hazardous waste (including household hazardous waste)
14. Commercial or institutional structures
15. Paint or paint filters
16. Used motor oil or other petroleum-based liquids
17. Vehicles, motors, or parts of vehicles or motors
18. Furniture
19. Other items or materials as determined by the Fire Chief to not be appropriate

Violations of any of the above rules will result in the immediate extinguishment of the fire. These and any other violation of the open burning laws could result in loss of the right to have recreational fires and may result in a citation.

Liability: The granting of an open burning permit or allowance of open burning without a permit does not excuse a person or persons from consequences, damages, or injuries which may result from open burning. You are responsible for any damage caused by your fire.

recfrrr
5/02



CITY OF ANDOVER

1685 CROSSTOWN BOULEVARD N.W. • ANDOVER, MINNESOTA 55304 • (763) 755-5100
FAX (763) 755-8923 • WWW.CI.ANDOVER.MN.US

Water Restriction Notice Public Works Department / Water Division

The City of Andover has a sprinkling ban in effect beginning May 1 to September 1 as follows:

1. There will be **NO WATERING** in the City, (on the City Water System), odd or even, between the hours of **12:00 PM and 6:00 PM** everyday.
2. The odd / even rule applies to all other hours. All property with an address that ends with an odd number may be sprinkled on odd numbered days (1st, 3rd etc.). Properties with an address that ends with an even number may be sprinkled on even numbered days (2nd, 4th etc.).
3. There will be only one written warning for violators of the sprinkling restrictions. The second and subsequent violations carry a penalty as set by City Council resolution.
4. Newly sodded or seeded yards will be exempt from the odd – even restriction for a period of two weeks only. Over seeding or spot patching of existing yards can be watered everyday with a hand controlled hose. **NO WATERING FROM 12:00 PM TO 6:00 PM**. Other exemptions are: car washing, filling of children's swimming pools, children playing in a hose operated sprinkler or water toy.

PENALTIES FOR MAY

- 1 Penalty = Warning
- 2 Penalty = \$50.00
- 3 Penalty = \$100.00
- 4 Penalty = Criminal Prosecution

PENALTIES FOR JUNE TO SEPT

- 1 Penalty = Warning
- 2 Penalty = \$100.00
- 3 Penalty = \$200.00
- 4 Penalty = Criminal Prosecution

If you have any questions, please contact City Hall at 755-5100.

Thank you for your cooperation in this matter.

Anoka County License Center Locations

Ramsey License Center

Ramsey City Hall
7550 Sunwood Drive NW, Suite A
Ramsey, MN 55303
Tel: 763-576-5777
Mon - 8:30am - 5pm
Tues - 11am - 7pm
Wed, Thurs, Fri- 8:30am - 5pm
Sat, Sun - closed
E-mail: Ramsey@co.anoka.mn.us

Blaine License Center

10995 Club West Parkway, Suite 700
Blaine MN 55449
Tel: 763-767-3888
Fax: 763-767-3890
Mon, Tues, Wed - 8:30am. - 5pm
Thurs - 11am - 7pm
Fri - 8:30am - 5pm
Sat, Sun - closed
E-mail: Blaine@co.anoka.mn.us

Coon Rapids License Center

455 99th Ave NW, Suite 100
Coon Rapids MN 55433
Tel: 763-785-5999
Fax: 763-785-5980
Mon - 8:30am - 5pm
Tues - 11am - 7pm
Wed, Thurs, Fri- 8:30am-5pm
Sat, Sun - closed
E-mail: CoonRapids@co.anoka.mn.us

Ham Lake License Center

17565 Central Ave NE - #330
Ham Lake MN 55304
Tel: 763-413-9717
Fax: 763-413-9719
Mon, Tues, Wed - 8:30am. - 5pm
Thurs - 11am - 7pm
Fri - 8:30am - 5pm
Sat, Sun - closed
E-mail: HamLake@co.anoka.mn.us

Columbia Heights License Center

3982 Central Ave NE
Columbia Heights MN 55421
Tel: 763-789-7202
Fax: 763-781-5257
Mon, Tues - 7am - 3:30pm
Wed - 11am - 7pm
Thurs - Fri 7am. - 3:30pm
Sat, Sun - closed
E-mail: Heights@co.anoka.mn.us

United States Postal Service

USPS Notice to Customers

Each year the U.S. Postal Service designates a Mailbox Improvement Week for customers served by city and rural delivery routes. During that week, customers are encouraged to examine and improve, where necessary, the appearance of their mailboxes. The third full week in May has been designated as Mailbox Improvement Week for this year.

The purpose of Mailbox Improvement Week is to call attention to the need for providing mail receptacles which are designed to protect the mail from the weather and are neat in appearance, conveniently located, and safe to use. Neat, attractive mailboxes make a significant contribution to the appearance of the countryside and the streets in suburban areas.

Mailboxes that meet these four important requirements contribute to a more efficient delivery operation, and the result is improved service to the entire route. There are two approved styles of boxes: (1) traditional design in three standard sizes (see exhibit A), and (2) contemporary design (see exhibit B). Exception: Custom-built, rural-type mailboxes may be used if prior approval is given by the postmaster.

Where box numbers are assigned, the box number must be shown on the side of the box visible to the approaching carrier, or on the door where boxes are grouped. Customers are encouraged to group boxes whenever this is practicable, especially at or near crossroads, at service turnouts, or at other places where a considerable number of boxes are located.

In areas where snow removal is a problem, the use of a semi-arch or extended arm type of support is suggested (see exhibit C). This allows snowplows to sweep near or under boxes without damaging supports and provides easy access to the boxes by carriers and customers.

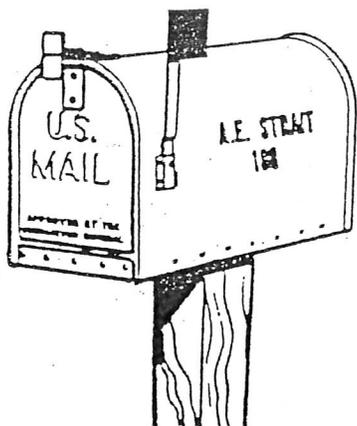


Exhibit A

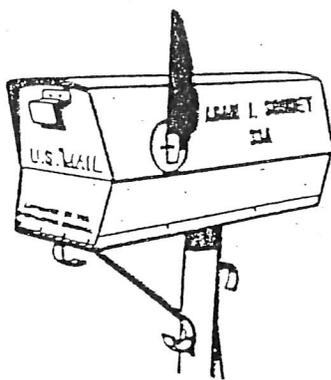


Exhibit B

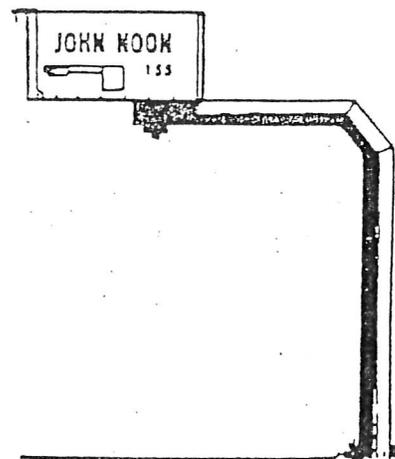


Exhibit C

If the use of street names and house numbers has been authorized, the house number must be shown on the mailbox. If the mailbox is located on a street other than the one on which the customer resides, the customer's street name and house number must be inscribed on the box.

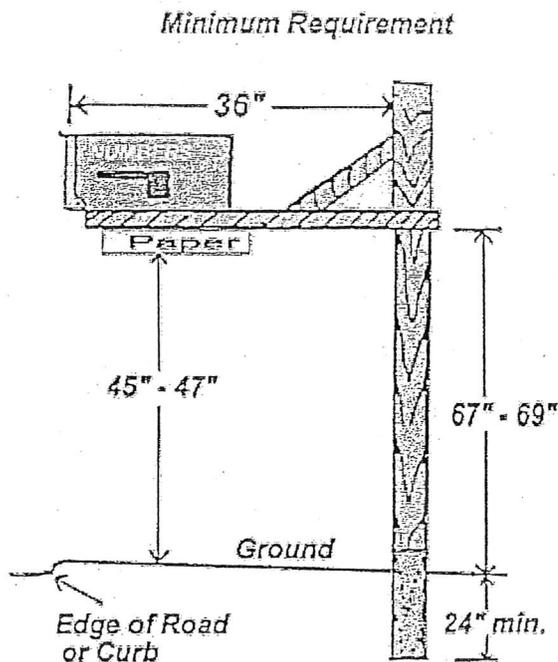
The address must be visible from the direction of the carrier's approach, however it is generally in the customer's best interest to display the address on both sides of the box. Police, fire, and rescue personnel often depend on mailbox information to locate customers, and they may approach from a different direction than the carrier. In all cases, placing the customer's name on the box is optional.

Your participation and cooperation in Mailbox Improvement Week will be greatly appreciated by your mail carrier and the Postal Service.

POSTMASTER

Mailbox Checklist

- Base should be 45-47" above street level
- Post should be 36" back from the front of the box (36" from curb)
- Mailbox should be secured to base and post
- Post should be securely in the ground
- The snowplow wing needs 45" height to clear the box (including the newspaper tube) and 36" from the curb to clear the post. The City does **NOT** assume liability for mailboxes damaged during plowing operations, unless it is determined the plowing unit made direct contact with a mailbox properly placed. See attached Mailbox measurements.
- Decorative mailboxes are **NOT** within the requirements and will **NOT** be replaced if damaged. The standard replacement is 4 x 4 post and standard metal box.



Recommended Mail Box Support

CHECKLIST FOR MAILBOXES

1. Is box waterproof?
2. Does door need attention?
3. Is flag in working condition?
4. Is box too high or too low?
5. Is box securely fastened to post?
6. Does post need replacing?
7. Is house number on box so it is visible to carrier?
8. Is approach to and from box filled and properly graded and unobstructed at all times?
9. Is box even with curb or road?
10. Are boxes that are close together aligned with each other.

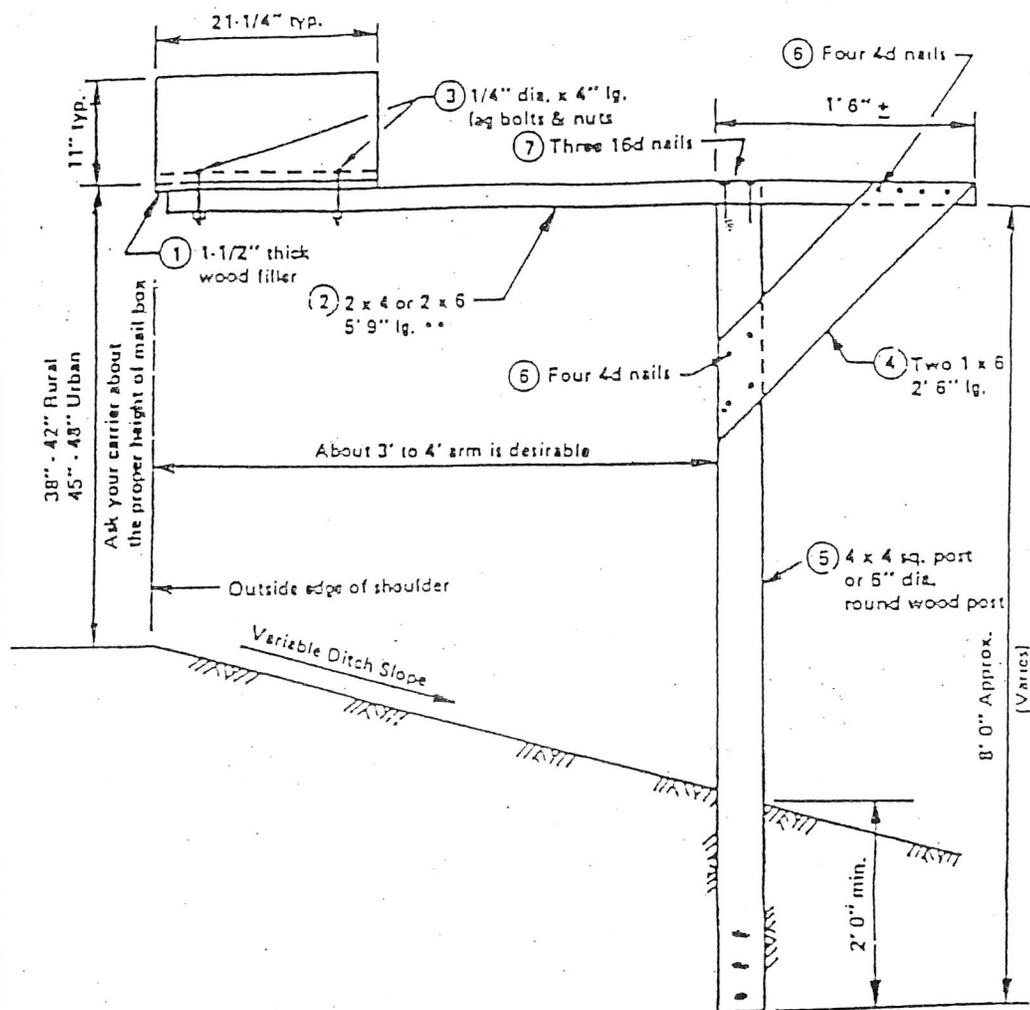


Diagram courtesy of the Minnesota Department of Transportation, District One office, Duluth, MN.

BEFORE YOU DIG:
Call Gopher State One Call
651-454-0002

POSTMASTER
2168 SEVENTH AVENUE N
ANOKA MN 55303-9998



PENALTY FOR PRIVATE
USE TO AVOID PAYMENT
OF POSTAGE, \$300

Postal Customer

CONSUMER CONFIDENCE REPORT

PWSID: 1020034

City of Andover 2014 Drinking Water Report

The City of Andover is issuing the results of monitoring done on its drinking water for the period from January 1 to December 31, 2014. The purpose of this report is to advance consumers' understanding of drinking water and heighten awareness of the need to protect precious water resources.

Source of Water

The City of Andover provides drinking water to its residents from a groundwater source: eight wells ranging from 262 to 547 feet deep, that draw water from the Mt. Simon, Tunnel City-Wonewoc, and Quaternary Buried Artesian aquifers.

The Minnesota Department of Health has determined that the source(s) used to supply your drinking water is not particularly susceptible to contamination. If you wish to obtain the entire source water assessment regarding your drinking water, please call 651-201-4700 or 1-800-818-9318 (and press 5) during normal business hours. Also, you can view it on line at www.health.state.mn.us/divs/eh/water/swp/swa.

Call 763-767-5180 if you have questions about the City of Andover drinking water or would like information about opportunities for public participation in decisions that may affect the quality of the water.

Results of Monitoring

No contaminants were detected at levels that violated federal drinking water standards. However, some contaminants were detected in trace amounts that were below legal limits. The table that follows shows the contaminants that were detected in trace amounts last year. (Some contaminants are sampled less frequently than once a year; as a result, not all contaminants were sampled for in 2014. If any of these contaminants were detected the last time they were sampled for, they are included in the table along with the date that the detection occurred.)

Key to abbreviations:

MCLG—Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL—Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MRDL—Maximum Residual Disinfectant Level.

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MRDLG—Maximum Residual Disinfectant Level Goal.

AL—Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirement which a water system must follow.

90th Percentile Level—This is the value obtained after disregarding 10 percent of the samples taken that had the highest levels. (For example, in a situation in which 10 samples were taken, the 90th percentile level is determined by disregarding the highest result, which represents 10 percent of the samples.) Note: In situations in which only 5 samples are taken, the average of the two with the highest levels is taken to determine the 90th percentile level.

pCi/l—PicoCuries per liter (a measure of radioactivity).

ppm—Parts per million, which can also be expressed as milligrams per liter (mg/l).

ppb—Parts per billion, which can also be expressed as micrograms per liter (µg/l).

nd—No Detection.

N/A—Not Applicable (does not apply).

Contaminant (units)	MCLG	MCL	Level Found		Typical Source of Contaminant
			Range (2014)	Average/ Result*	
Alpha Emitters (pCi/l)	0	15.4	nd-33	33♦	Erosion of natural deposits.
Arsenic (ppb)	0	10	N/A	1.68	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium (ppm) (08/09/2012)	2	2	N/A	.16	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Combined Radium (pCi/l)	0	5.4	nd-13.1	12.2♦	Erosion of natural deposits.
Cyanide (ppb) (08/09/2012)	200	200	N/A	70	Discharge from steel/metal factories; Discharge from plastic and fertilizer factories.

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Contaminant (units)	MCLG	MCL	Level Found		Typical Source of Contaminant
			Range (2014)	Average/ Result*	
Fluoride (ppm)	4	4	.92-1	.96	State of Minnesota requires all municipal water systems to add fluoride to the drinking water to promote strong teeth; Erosion of natural deposits; Discharge from fertilizer and aluminum factories.
Haloacetic Acids (HAA5) (ppb)	0	60	3.9-5.5	5.5	By-product of drinking water disinfection.
TTHM (Total trihalomethanes) (ppb)	0	80	5.6-5.9	5.9	By-product of drinking water disinfection.
Total Coliform Bacteria	0 present	>1 present	N/A	1♥	Naturally present in the environment.

*This is the value used to determine compliance with federal standards. It sometimes is the highest value detected and sometimes is an average of all the detected values. If it is an average, it may contain sampling results from the previous year.

♦Our system has taken the initiative to limit the amount of water being pumped from the source(s) with higher levels of Alpha Emitters and Combined Radium. We have a compliance agreement with the MDH to ensure drinking water consumed by residents contain levels less than the MCL(s) on an annual basis.

♥Follow-up sampling showed no contamination present.

Contaminant (units)	MRDLG	MRDL	****	*****	Typical Source of Contaminant
Chlorine (ppm)	4	4	.04-.5	.32	Water additive used to control microbes.

****Highest and Lowest Monthly Average.

*****Highest Quarterly Average.

Contaminant (units)	MCLG	AL	90% Level	# sites over AL	Typical Source of Contaminant
Copper (ppm) (06/26/2013)	1.3	1.3	.4	0 out of 30	Corrosion of household plumbing systems; Erosion of natural deposits.

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Contaminant (units)	MCLG	AL	90% Level	# sites over AL	Typical Source of Contaminant
Lead (ppb) (06/26/2013)	0	15	1.4	0 out of 30	Corrosion of household plumbing systems; Erosion of natural deposits.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. City of Andover is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Monitoring may have been done for additional contaminants that do not have MCLs established for them and are not required to be monitored under the Safe Drinking Water Act. Results may be available by calling 651-201-4700 or 1-800-818-9318 during normal business hours.

Compliance with National Primary Drinking Water Regulations

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

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In order to ensure that tap water is safe to drink, the U. S. Environmental Protection Agency (EPA) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.